



Forge Engineering Design Solutions

Quality Policy

Forge Engineering Design Solutions Ltd aims to provide quality consultancy services to its customers on time and within budget.

Forge Engineering Design Solutions Ltd seeks excellence in every aspect of our business and is committed to quality to meet the evolving requirements of our clients. This will be maintained through communication with our client, reviewing the consultancy services we provide and updating accordingly.

Our Quality Policy statement has been defined and developed by senior management to provide the framework for establishing and reviewing quality objectives and through a process of continual improvement.

Our commitment:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- Enhancement of customer satisfaction
- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Ensure that all personnel working for or on behalf of Forge Engineering Design Solutions Ltd understand the requirements of the Quality Policy
- Constantly monitor our quality performance and implement improvements when appropriate
- Communicate the Quality Policy to all employees and the public
- Establishment of the Quality Policy and its objectives
- Conduct annual management reviews of the effectiveness of the implementation of the Quality Management System in order to ensure its continuing suitability

Ensure that Forge Engineering Design Solutions Ltd complies with all legislation and regulations specifically related to its business activities.

Director's Signature:

Dated: 1st October 2013

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